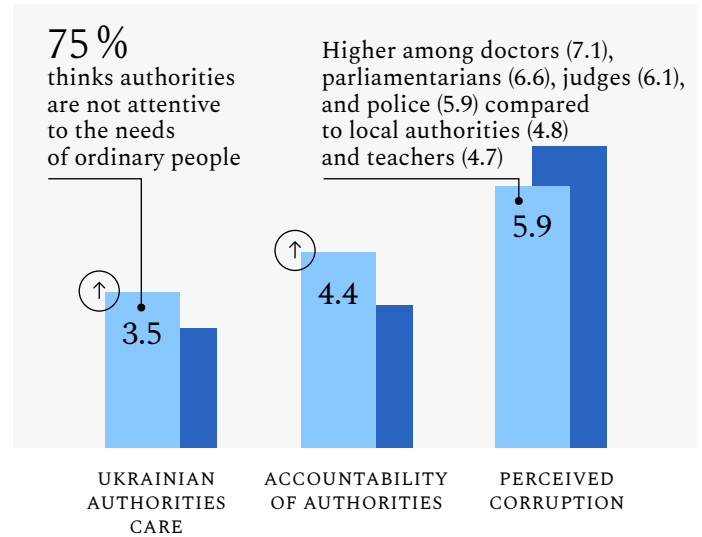
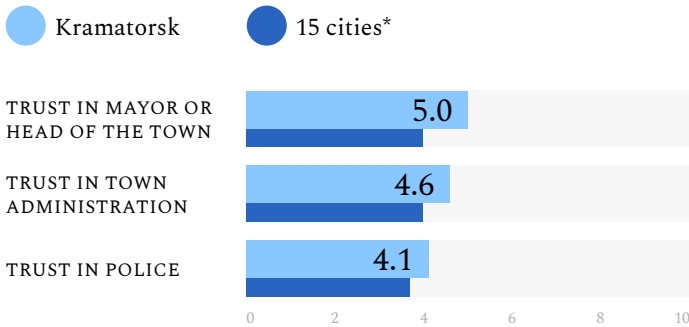


# KRAMATORSK CITY PROFILE 2019

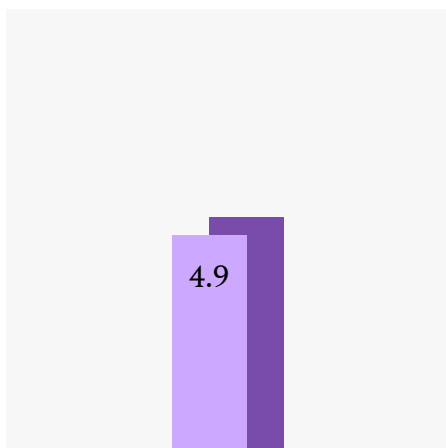
## GOOD GOVERNANCE



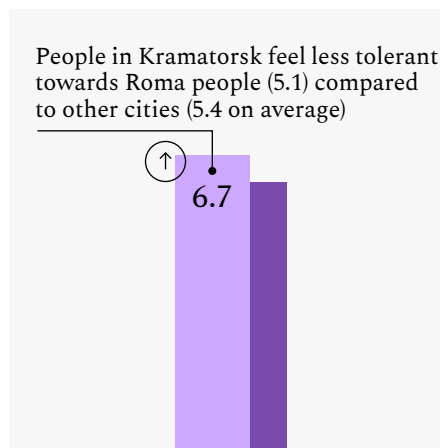
✓ *Communicate reforms and improvements in service provisions through citizen-centered strategies.*

## COMMUNITY BONDS

● Kramatorsk ● 15 cities\*



**COMMUNITY COOPERATION**  
*Feeling that people in their community care for each other and cooperate to solve common problems*



**SOCIAL TOLERANCE**  
*Being tolerant in terms of personal interaction and/or acceptance in the community (towards IDPs, immigrants, Muslims, people with different skin colour, LGBT, Roma, drug addicts)*

49% thinks that people from different groups won't hear their arguments in a discussion



**CONFIDENCE THAT MEMBERS FROM OTHER GROUPS WILL LISTEN**  
*(i.e. IDPs, people from western and eastern Ukraine, pro-EU and pro-Russia oriented people, people living in the NGCA etc.)*

✓ *Support community/neighbourhood initiatives to jointly define and solve common problems. This way people will feel they can rely on each other.*

✓ *Develop a culture of dialogue through meaningful contact between people with different political views and from different regions.*

\* CITIES WERE SELECTED BASED ON THE DG EAST PROGRAMMATIC INTEREST: Mariupol, Kramatorsk, Lysychansk, Sloviansk, Bakhmut, Kostiantynivka, Pokrovsk, Druzhkivka, Starobilsk, Popasna, Stanytsia Luhanska, Mariinka, Sievierodonetsk, Melitopol, Berdyansk. A total of 3000 respondents were sampled in 15 cities (200 per city).

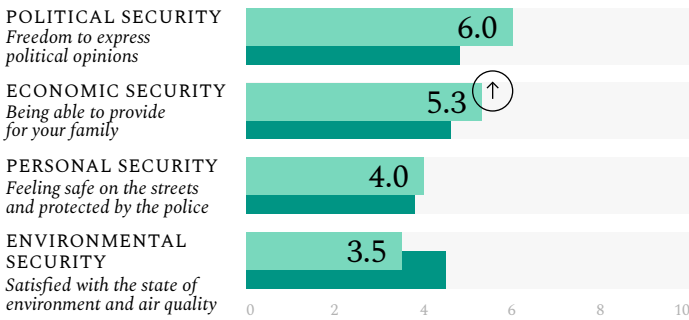
↑ Highest SCORE among 15 cities

↓ Lowest SCORE among 15 cities

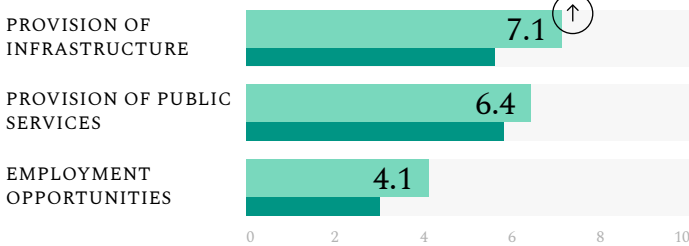
# SATISFACTION WITH CITY LIFE

● Kramatorsk ● 15 cities\*

## SAFETY & SECURITY

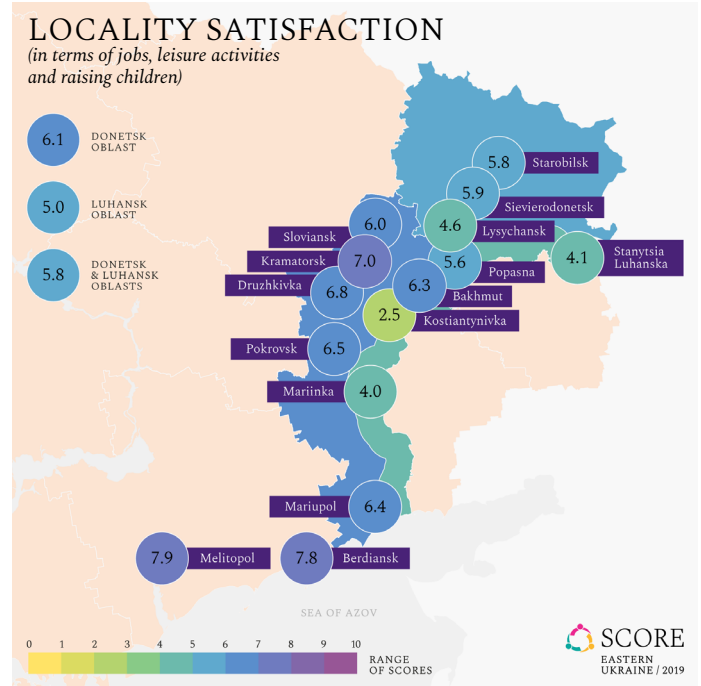
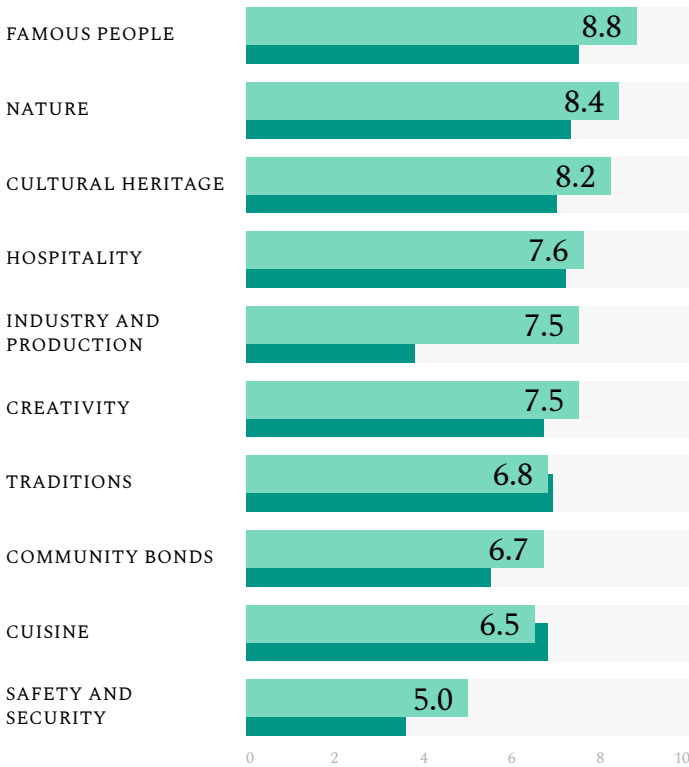


## SERVICES & EMPLOYMENT



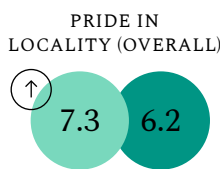
## PRIDE IN YOUR LOCALITY

When you think about your locality, to what extent are you proud of the following?



✓ *Prioritise development and communication of environmental initiatives.*

✓ *Interventions in the industry and production sector of Kramatorsk can be met with resistance. Make sure to discuss them with the community to generate support.*



## CIVIC BEHAVIOUR

To change things in your community you are...



✓ *To motivate passive citizens, concentrate on small scale civic initiatives relevant to their sense of pride that bring immediate benefit to the community.*

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Mariupol, Kramatorsk, Lysychansk, Sloviansk, Bakhmut, Kostiantynivka, Pokrovsk, Druzhkivka, Starobilsk, Popasna, Stanytsia Luhanska, Mariinka, Sievierodonetsk, Melitopol, Berdyansk. A total of 3000 respondents were sampled in 15 cities (200 per city).

⬆ Highest SCORE among 15 cities

⬇ Lowest SCORE among 15 cities